



PRIVACY NOTICE

Definitions:

- "We" and "Us" shall mean: W Kehls Equipment CC
Registration Number: 1986/012027/23
of 403 Voortrekker Road, Maitland
- "POPIA" shall mean: the Protection of Personal Information Act 4 of 2013
- "You" and "Your" shall mean: the "Data Subject", the person to whom personal information relates
- "Personal" Information shall mean: personal information as defined in POPIA

Purpose:

The protection of your personal information is very important to us. ***We have therefore formulated and implemented a policy on complete transparency regarding the processing of personal information, its purpose(s) and the possibilities to exercise your legal rights in the best possible way. For employees, we have formulated a separate privacy policy, available upon employment and upon request.***

Collecting Personal Information:

We collect and process information obtained directly from you but may obtain same from third parties if in your legitimate interest, if lawfully required or if such information is already in the public domain. We will however only process such information, which is necessary for purposes set out herein.

All information requested by us is necessary for processing any request and/or order for goods received from you. We may therefore refuse to process a request for service or order for goods if you fail to furnish any information pertinent to the processing thereof.

We collect and process the following information:

Data Subject	Types of Information Collected
Client	Names, company registration number, VAT registration number, address, contact details.
Service Providers	Name, company registration number, VAT registration number, contact details, address and bank details.

In accordance with the provisions of the POPIA, we will your process personal information:

1. for the purposes for which it was provided;
2. in order to carry out actions for the conclusion or performance of a contract to which you are a party;
3. in order to comply with **obligations** imposed by law on the business;
4. where the processing protects your **legitimate** interests;
5. where the processing is necessary for the proper performance of a **public law** duty by the business;
6. where the processing is necessary for pursuing the legitimate **interests** of the business or of a third party to whom the information is supplied.

Processing of Information:

We will share your personal information:

1. in order to comply with applicable law or with legal process served on us;
2. in order to protect and defend our rights or property;
3. with employees who are bound by confidentiality agreements, policies and procedures regulating confidentiality of information;
4. with third party service providers who assist us with our normal business operations. We will ensure that all such employees and third party service providers, having access to your personal information, comply with POPIA or equivalent legislation; and
5. with third parties if you have specifically requested us to do so.

Minors:

We do not intentionally collect personal information from minor children. If you are the parent or guardian and believe we are processing said information please contact us at the address set out below and request the deletion thereof.

Security Measures:

We will endeavour to:

1. treat your personal information as strictly confidential;
2. take appropriate technical and organisational measures to ensure that your personal information is kept secure and is protected against unauthorised or unlawful processing, accidental loss, destruction or damage, alteration, disclosure or access;
3. promptly notify you if we become aware of any unauthorised use, disclosure or processing of your personal information; and
4. provide you with reasonable evidence of our compliance with our obligations under this policy on reasonable request.

Collection of Information by “Cookies”

You are aware that information and data is automatically collected through the standard operation of the Internet servers and through the use of "cookies." "Cookies" are small text files a Website can use to recognise repeat users, facilitate the user's ongoing access to and use of the Website and allow a Website to track usage behaviour and compile aggregate data that will allow content improvements and targeted advertising. Cookies are not programs that come onto your system and damage files.

Generally, cookies work by assigning a unique number to you that has no meaning outside the assigning site. If you do not want information collected through the use of cookies, there is a simple procedure in most browsers that allows you to deny or accept the cookie feature; however, you should note that cookies may be necessary to provide you with certain features (e.g., customized delivery of information) available on our Websites.

Retention:

We will not retain your personal information longer than the period for which it was originally required, unless we are required by law to do so, or you consent to us retaining such information for a longer period.

Selling Personal Information:

We do not sell the information and will only share same with persons as set out herein.

Transborder Flow of Information:

We may transfer your information outside South African borders for retention purposes and/or if our service provider/s are cross border or uses cross boarder systems. We will only share your information with service providers who have comparable privacy policies in place.

Your rights:

You have the right at any time to:

1. access your personal data by sending a written request to our Information Officer who's contact details are set out below.
2. request us to correct or supplement any of your personal data which we will undertake as soon as practicable.
3. request the return or destruction of personal information. We will consider your request in light of any other laws or regulations prohibiting us from destroying your personal data; and
4. lodge a complaint with us.

In order to comply with any request received, we may require proof of identity.

Changes:

We may update this privacy notice from time to time in order to reflect, for example, changes to our practices or for other operational, legal, or regulatory reasons.

Promotion of Access to Information Act:

In compliance with the provisions of the **Promotion of Access to Information 2 of 2002 (PAIA)**, a copy of our manual is available via written request to Michele Kehl at michele@kehls.co.za.

Contact:

For more information about our privacy practices, if you have questions, or if you would like to lodge a complaint, please contact Michele Kehl at michele@kehls.co.za.

If you are not satisfied with our response to your query, you may approach the following regulatory body for further assistance:

THE INFORMATION REGULATOR (SOUTH AFRICA) SITUATE AT: JD HOUSE, 27 STIEMENS STREET, BRAAMFONTEIN, JOHANNESBURG, 2001.

COMPLAINTS: POPIAComplaints@inforegulator.org.za / PAIAComplaints@inforegulator.org.za

GENERAL QUERIES: enquiries@inforegulator.org.za